## Open Infrastructure - Task #8852

# Investigate matrix.ungleich.ch slowness

02/05/2021 08:32 AM - Timothée Floure

Status: Closed Start date: 02/05/2021 **Priority:** Normal Due date: Timothée Floure % Done: Assignee: 0% Category: **Estimated time:** 0.00 hour Target version: PM Check date:

### **Description**

matrix.ungleich.ch is so slow it becomes unusable, I'm currently investigating and:

- Disabling Presence
- · Increase cache sizes
- Configure Synapse with multiple workers

### Related issues:

Blocks Open Infrastructure - Task #8888: Meta-Issue for Matrix late-winter 20... Closed 02/11/2021

#### History

### #1 - 02/05/2021 08:32 AM - Timothée Floure

- Status changed from New to In Progress

#### #2 - 02/05/2021 02:35 PM - Timothée Floure

I spend most of my morning playing around with this synapse issues. I moved some processing out of the main process and increased a bit the cache but there's still high latency on registering new events: in-depth investigation including a deeper look at what's going with synapse's internals and potential slowness with PGSQL are required.

I'd also like to:

- Revamp the whole monitoring pipeline which is utterly broken right now: autodiscovery with consul and a monitoring LAN sounds nice in theory, but implies too many flying components in practice. I want to drop it in favor of good old cdist-managed static configuration files. We also need some alerts (= instead of ranting customers..).
- Clean up the synapse type (written in my early cdist days ~ 1 year ago...) and merge it into cdist-contrib.
- Add the multi-worker setup to cdist. It doesn't matter if we add more core with a single synapse process...
- Make our internal cdist manifest more concise, it's somewhat messy right now.

This means a few work-days. Your thoughts @Nico Schottelius?

## #3 - 02/05/2021 02:35 PM - Timothée Floure

Note: I commented out the cdist config for our matrix HS, since the changes I applied this morning were all done by hand.

## #4 - 02/05/2021 02:37 PM - Timothée Floure

+ write/deploy and run some DB cleanup tools, since it's growing exponentially...

### #5 - 02/15/2021 07:00 PM - Timothée Floure

- Blocks Task #8888: Meta-Issue for Matrix late-winter 2021 cleanup added

## #6 - 11/11/2021 09:32 PM - Nico Schottelius

- Status changed from In Progress to Closed

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